K	No. 5 Ring Roa	d LISP II, Brgy. La (049) 545-7166 to	E PHILIPPINE INC.  a Mesa, Calamba City, Laguna 69	INVESTIGATION REPORT FORM (IRF)  Inhouse Detection Customer Claim  Control No.: IRF-06-0002 Date Issued: 07-Jun-22				
Custome	er	EPPI IJP		Attention To NOEMI CEPEDA				
Item Code 514471900 PANEL B				Department KPLIMA-PRODUCTION				
Item Description CARTON BOX			Date of Detection 07-Jun-22					
Job Order Number 16935			Section Detected INPROCESS QA					
JOD OIG			THE PROBLEM					
	ILL	USTRATION OF	- THE PROBLEM	Major Lat Quantity (nee	) Deignt Over		Delect Descentes	
			3 mm	Lot Quantity (pcs.) Reject Quantity (pcs.) Reject Percentage  197 57 28.93%  Nature of Defect:				
D-740	-II   E80X	9-02	- 0   0   1   1   1   1   1   1   1   1	Requirement:				
G	000		REJECT	ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF INVERTED CUT  Actual:  INVERTED CUT OCCURRED FOR PANEL B				
	NO. OF OCCURRENCE DISPOSITION			AREA OF OCCURRENCE / ORIGIN CONTENT				
First			Hold				Material	
	Recurrence		Special Acceptance				Dimension	
	No.:		For Rework	Diecut Others: Appearance				
	Date:		Reject / Disposal	Detaching Process / Meth				
	Issued by		Checked by	Approved by			Received by	
	issued by		Criecked by	Арргоч	ed by		(Receiving Section)	
C. Arevalo QA-IE Staff			Magsino S GA Supervisor	QA Asst. Manager		N. Capelja Head Supervisor		
			I. INVESTIGA	TION / ANALYSIS				
	DIRECT CAUSE: (A	nalyze the reaso	on of occurrence, why it happened?)	INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)				
System / Training	Why 1: Why 2: Why 3: Why 4: Why 5:			Why 1: Why 2: Why 3: Why 4: Why 5:				
	Why 1:			Why 1:				
Design / Toolings	Why 2:			Why 2:				
/Toc	Why 3:			Why 3:				
esign	Why 4:			Why 4:				
ă	Why 5:			Why 5:				
	Why 1:			Why t:				
terial	Why 2:			Why 2:				
/ Ma	Why 3:			Why 3:				
Process / Material	Why 4:			Why 4:				
P	Why 5:			Why 5:				

## R

## KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

## INVESTIGATION REPORT FORM (IRF)

Fax 140. (049	, 5,15,0002		13.0 1982	FINAL CON	CLUSION			
	OCCURRENCE	E ROOTCAUSE		PINAL CON	CIEUSION	OUTFLOW ROOTCAUSE		
	OGGGKKENGE	LNOOTOAGGE				00112011100101002		
IMMEDIATE ACTION	' (Action to be done	to contain/temporane	correct the pro	CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)				
	. (Action to be done	to contain/ temporary	correct the pro	Actions to be done to eliminate recurrence Who / Whe				
. Sorting Result	ocation	Total Stock	NG	Total Good	Actions	viole perdone to diffinitate recurrence	VIIO / VVIIO	
RM		TOTAL STOCK	140	Total Good	System			
WIP				-				
FG								
. Orientation								
Date		Time						
Title		Time			Design / Tools			
Attendees								
Reworking					Process			
Rework Quantity								
Total Good	۸۱							
Rework Percentage (Goo		N/To be filled a	ut by OA In	abarga)	Date Conducted:	PIC:		
II. QA ROOTCAUS		Rootcause	ut by QA III-	-charge)	Recommendation			
			CTIVE ACTI		ION (To be filled out			
	Che	ecked by	Date	Implen	nented?	Remarks		
1st Verification of Action				[ ]Yes	[ ] No			
2nd Verification of Action				[ ]Yes	[ ]No			
3rd Verification of Action				[ ]Yes	[ ]No			
Effectiveness of Action				_				
	1			[ ]Yes	[ ]No			
Note: If no same defec	ts / problems occ	curs for 5 consecuill not yet impleme	utive deliveri nted, Invest	es, corrective ac	tion is considered effe	ctive / closed. If the same problem occurs within 5 co affected department to provide new improvement ac	nsecutive tion.	
Note: If no same defec	ts / problems occ	curs for 5 consect ill not yet impleme	utive deliveri nted, Invest	es, corrective ac	tion is considered effe	ctive / closed. If the same problem occurs within 5 co affected department to provide new improvement ac	nsecutive tion.	
Note: If no same defec	ts / problems occ	ill not yet impleme	utive deliveri nted, Invest	es, corrective ac ligation Report si	tion is considered effe hall be re-issued to the	ctive / closed. If the same problem occurs within 5 con affected department to provide new improvement ac Process Owner Acknowledgment: (Receivi	tion.	
Note: If no same defecteliveries or 3rd verific	ts / problems occ ation of action sti	ill not yet impleme	utive deliverio nted, Invest	es, corrective ac ligation Report si	tion is considered effethall be re-issued to the	affected department to provide new improvement ac	tion.	
Note: If no same defected deliveries or 3rd verifications.	ts / problems occ ation of action sti	ill not yet impleme	nted, Invest	es, corrective ac ligation Report si	tion is considered effethall be re-issued to the	Process Owner Acknowledgment: (Receiving	ng Section	